

Choosing In-Home Respite

How do I choose an in-home service provider?

There are various things you may find helpful to consider when choosing an in-home service provider. The table below highlights some of questions to ask and things to consider.

Questions / Things to consider	Notes
What services does the organisation provide? (And what services are you interested in?)	
How are services organised? (Is there eligibility criteria)	
Is there a cost involved? (Is this feasible for you?)	
Can the service cater for specific preferences you have? (e.g., time of day, particular care needs)	
What experience do the staff have with clients with dementia? (What approach do staff take to managing your specific needs?)	
Is it important that you have a regular/consistent staff member? (If so, what efforts does the service make to provide this?)	
Do you have any particular preferences of the staff member providing your in-home services (e.g., gender, language other than english spoken, etc.)	

Additional notes / comments